

PRIVACY POLICY

UAB Oberfed

1. Purpose and Scope

UAB Oberfed (also referred to as “we,” “us,” or “Company”), company registration number 306974230, having its registered office at Taikos pr. 15B, Visaginas, Lithuania, is committed to protecting and respecting your privacy.

This privacy policy (the “Policy”) explains what kind of personal data we collect and for what purposes when providing you with our products and/or services (the “Services”), when you visit our website, and/or when you otherwise make contact with us.

All personal data collected by us are processed in accordance with the EU General Data Protection Regulation No. 2016/679 (the “GDPR”), the Law on the Legal Protection of Personal Data of the Republic of Lithuania, and other applicable legal acts.

For any questions regarding this Policy or any requests regarding the processing of your personal data, please contact us at support@oberfed.eu.

2. What Information About You We Collect, For What Purposes and On What Legal Bases

We have set out below, in a table format, a description of how and why we use your personal data, listing the personal data or categories of personal data used for specific purposes and indicating the legal basis we rely on to do so:

Purpose	Legal Basis	Personal Data
To conclude a contract with you or to take steps at your request prior to entering into a contract	Necessary steps before the conclusion of a contract and/or conclusion of a contract	Name, surname, address, telephone, email address
To perform a contract concluded with you, including the provision of Services	Performance of a contract	Name, email, payment details
To provide answers when you contact us via our website or other communication means	Your consent	Name, email, phone number

3. How We Collect Your Personal Data

We collect information you provide directly to us when you:

1. Fill out any forms on our website, platform, and/or mobile application.
2. Communicate with our customer support team.
3. Contact us via our website or other communication methods (e.g., social networks).
4. Use our Services.

We may also receive your personal data from third parties, such as:

- Business partners, subcontractors, service providers, and merchants.
- Banks or other financial institutions during payment operations.
- Other entities we collaborate with.

4. Direct Marketing

If you are our existing client (i.e., you already use our Services), we may use your email address for direct marketing purposes regarding products or services similar to those you use, provided you do not object to such use.

In other cases, we will only use your personal data for direct marketing purposes if you have given prior consent. You can withdraw your consent or object to such communications at any time by clicking the unsubscribe link in our emails or contacting support@oberfed.eu.

5. How We Share Your Personal Data

We may disclose your personal data to the following categories of recipients:

1. Public authorities, institutions, organizations, courts, and other third parties as required by law.
2. Third-party service providers (e.g., legal, financial, cloud, and hosting services), who process data according to our instructions.
3. Affiliate companies belonging to the same group.
4. Third parties involved in a business sale transaction or legal due diligence.
5. Other persons with your consent.

6. International Data Transfers

If your personal data is transferred outside the European Economic Area (EEA), we ensure it is protected according to GDPR requirements through:

- Adequacy decisions by the European Commission.
- Standard contractual clauses (SCCs).
- Special permissions from supervisory authorities.

7. How Long We Keep Your Personal Data

We retain your personal data for as long as needed to fulfill the purposes for which it was collected, or as required by applicable laws. Typically:

- Data related to contracts is stored for 10 years after the contractual relationship ends.
- Data without a contract is retained for up to 6 months.
- Longer retention may apply for legal claims, disputes, or as required by law.

8. Your Rights

You have the following rights:

- **Right to be informed:** Transparent information about data processing.
- **Right to access:** Request a copy of your personal data.
- **Right to rectification:** Correct inaccurate or incomplete data.
- **Right to data portability:** Transfer your data to another organization.
- **Right to be forgotten:** Request deletion of data when it's no longer necessary.
- **Right to restrict processing:** Limit data processing under certain conditions.
- **Right to object:** Object to certain types of processing, including marketing.
- **Right to lodge a complaint:** File a complaint with the State Data Protection Inspectorate of Lithuania.
- **Right to withdraw consent:** Withdraw consent for processing based on it.

To exercise these rights, contact us at support@oberfed.eu. Requests will be processed within 30 days, extendable by 60 days for complex cases.

9. How We Protect Your Personal Data

We implement robust security measures to prevent unauthorized access to or misuse of your personal data. Our third-party service providers are contractually obligated to respect data confidentiality.

10. Cookie Policy

We use cookies on our website to enhance user experience. For more details, refer to our Cookie Policy available on our website.

11. Links to Other Websites

Our website may include links to third-party websites. We are not responsible for their privacy practices and recommend reviewing their privacy policies.

12. Changes to This Policy

We may update this Policy as required by law. Changes will take effect upon publication on our website. Please check periodically for updates.

13. Contact Us

For inquiries, contact us at support@oberfed.eu or at our registered office address.